



American Water Works  
Association

*Dedicated to the World's Most Important Resource®*

# Certificate of Completion

American Water Works  
Association Hereby certifies that

*Lisa Star*

Has met the online course completion requirements for  
Business Communication - Written Communication

*Sarah Abeyta*

AWWA

Completion Date: 08-24-2019



0.1

*Credit value conversion to PDHs: 1.0 CEUs = 10.0 PDHs*