

ABPA 23rd Annual Seminar OESAC Application

TIME	ORGANIZATION	SPEAKER	AGENDA
8:00-9:00	Paradigm Swift	Cole Chatterton	Challenging Dialogs
9:00-10:00	Arbiter, Inc.	Randy Hude	Developing Soft Skills in the Cross Connection Industry
10:00-10:15	<u>BREAK</u>		
10:15-11:15	Carollo Engineers	Eric Fullan	Top 10 Safety Hazards
11:15-12:00	Oregon Health Authority, Drinking Water Services	Molly Keller	Drinking Water Services & Backflow Program updates
12:00-1:00	<u>LUNCH</u>		
1:00-2:00	Oregon Landscape Contractors Board	Juanita Montes Romero	LCB Licensing Requirements and Updates
2:00-3:00	TVWD	Kahlil Howell	The Pillars of a Cross Connection Program
3:00-3:15	<u>BREAK</u>		
3:15-4:30	EcosConnect	Paul Molisani	Cross Connection Metrics and Compliance

Cole Chatterton, Paradigm Swift

Professional Background

Cole's past experiences in the professional arena include the restaurant industry as a regional project manager, national account management with the Xerox Corporation, small business developer/owner, and founder of a non-profit called Weathered Hands & Hearts.

Cole's education and certifications include a BS in Business/Project Management and a MBA from George Fox University, Marketing, Six Sigma. Lean, ISO, Baldrige Assessor, and Career Coach. The committees I currently invest my time with include Diversity Internship Program, Community Outreach Advisory Council, Forward Edge, Fuller Organization, and Unit Change Team for Critical Race Theory. He currently teaches at seven institutions, and is the business department chair at Portland Community College's Cascade campus. Cole also provides business consulting, corporate training, and executive coaching services through his company Paradigm Swift.

Abstract

During this training you will learn the art of managing dynamic conversations from being destructive to becoming a constructive exchange of thought. This seminar is crafted to assist you are approaching difficult conversations with confidence. You will learn how to skillfully manage expectations, keep explosive emotional swings in check, and keep the organizations best interests front and center.

Randy Hude, Arbiter

Professional Background

Randy is a native Tennessean who migrated to the Pacific Northwest out of curiosity but then decided to stay (having long since given up his quest to find Bigfoot...). Randy has a varied educational background and spent most of his career working in pharmacy practice honing his soft skills with the ailing masses before joining Arbiter in 2019. Since the career change, Randy has donned many hats from logistics and customer support to

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web design and marketing. Randy has relished the opportunity to expand his knowledge about the vital but unheralded cross connection control industry.

Abstract

In backflow certification training, there is seldom any time to cover much else beyond the basic skills required to get out in the field. However, in order to grow as a backflow tester it is imperative that the tester have an understanding of soft skills as well. This talk will explain how soft skills differ from hard skills, and how to develop soft skills to become an optimal backflow tester.

Eric Fullan, Carollo Engineers

Professional Background

Eric has more than 25 years of experience in the public sector safety arena. He is the Safety Officer for Carollo Engineers for the Willamette Water Supply System program, prior to that he was the Safety Officer for City of Hillsboro for 12 years and Safety Manager for Portland Water Bureau for 14 years. He is a frequent presenter for the AWWA and APWA as well as regional safety and health sessions for GOSH and COSHA.

Abstract

This presentation will discuss the Top 10 Safety Hazards in the workforce and how they are often overlooked. We will also learn about OSHA's new emphasis program that focuses on the 4 hazards that are getting workers injured or killed.

Molly Keller, Oregon Health Authority Drinking Water Division

Professional Background

Molly Keller works for the State Drinking Water Program. Molly has a BA in Environmental Planning and Policy from Western Washington University. Molly has worked for the Public Health Division, where she spent 9 years working as a State inspector for the Radiation Protection Services. She has been to every hospital in the State of Oregon. Molly also worked part-time and very briefly as an underage Tobacco inspector for the FDA.

Abstract

Department updates, program news and statistics, rule changes, annual summary report information, and cross-connection advisory board news.

Juanita Montes Romero, Oregon Landscape Contractors Board

Professional Background

Juanita has lived in Oregon since she was 7 years old. She is from Guanajuato Mexico and attended Western Oregon University in Monmouth. Juanita has worked in the customer service field almost all her life and is very passionate about helping people. Juanita is the Bilingual Licensing Specialist at the Oregon Landscape Contractors Board and is enthusiastic about helping anyone that wants to get licensed.

Abstract

Required Licensing for Landscape Construction Work. Review the two licenses that are required to perform landscape construction work in the State of Oregon.

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Kahlil Howell, TVWD

Professional Background

Kahlil (Kal) Howell, has been serving as the Senior Water Quality Inspector within the Water Resources Division at Tualatin Valley Water District since September of 2020. Kal and his team are responsible for managing the District's cross connection control program and all things 'backflow'. Prior to TVWD, Kal spent 10 years as a backflow assembly tester and regional trainer, providing training for operator certifications in cross connection control, backflow assembly testing, and other aspects of water system operations. His previous years of training have taken him to water systems all across the West Coast and parts of Alaska and Hawaii. As much as Kal enjoys geeking out on backflow stuff, he is most thankful to come home each day to his wife, Hilary, and 2-year-old son, Kingston.

Abstract

This presentation will overview the three main pillars of Tualatin Valley Water District's cross-connection control program – 1) Residential, 2) commercial, and 3) hydrant meters / bulk water. The presentation will highlight many of the tailored program elements and their benefits of streamlining efforts, increasing compliance, and most importantly, increasing the overall protection of the distribution system.

Paul Molisani, EcosConnect

Professional Background

Paul is a native of Western NY (Niagara Falls area) and obtained a BS in Mechanical Engineering from Clarkson University. He worked for Xerox Corp for 20 years with overseas assignments for most of that time. Paul came to Oregon in 2000, purchased a home in Wilsonville in 2002...promptly received a water service shutoff notice a week later (???) for non-compliance, and thus his interest in cross-connection control and backflow prevention was born. He started a backflow testing company shortly later in 2002 and co-founded a web-based software application called EcosConnect in 2014. He is currently an active Oregon certified tester and cross-connection specialist and has held certification through ABPA and TREEO.

Abstract

In the field of backflow testing, there are established procedures for testing a backflow assembly with clearly defined metrics for a properly functioning assembly. However, when it comes to customer communication workflows and tracking of compliance (cross-connection control), there are a variety of methods, regulations, and procedures (locally and nationally) to reach out to customers and testers to remind and obtain backflow test compliance and test results. We will look at both local and other states' water suppliers' best practices with a particular emphasis on enforcement processes and new tools available to help gain timely compliance.



The Oregon Chapter of ABPA

23rd Annual Seminar

This certificate is awarded to

ATTENDEE

In recognition of having attended .6 hours of approved training on October 2, 2024

Available Credits:

OESAC: #XXXX for 0.6 CEU DWP/CCS

LCB - Business: 2 CEH Technical: 4 CEH (only 6 total CEH possible)

Oregon ABPA

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OR-ABPA Seminar Schedule

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TOTAL CEU CREDITS				