

From: Wastewatereducation info@wastewatereducation.org
Subject:
Date: January 25, 2024 at 5:16 PM
To:

DB

Subject: Re: Certificate of Completion
Date: January 5, 2024 at 12:05:42 PM HST
To: Wastewatereducation <info@wastewatereducation.org>

Dendra,

Of course! you have permission to use any content I share with you, no better learning than real life experiences!

I very much enjoy taking these classes and will continue to do so- For instance; our company has never rented portable sanitation units, but it's a venture I've considered for the future- so to have a chance to learn more on the subject is great. As I mentioned, my grandfather started this company in 1958... I was lucky enough that he was very, very respected in the community and the industry- so while I appreciate the complement about approaching things with attention and care; the real credit belongs to him and his understanding that we're providing a service for the community we live in, to do what is right, not what is easy. I've been around this trade from when I was 7 years old. Everything he learned was through 40 years of work experience, so I appreciate any opportunity for more formal learning. I always walk away with new information, even if just one tid bit, that helps somewhere in my day-to-day business, whether information to give to the home owner or new work practices.

I would love to help in any way possible! I always try and relay any bits of real life work experience or informations when doing my assignments.. i.e. my thoughts on latex gloves- I certainly have thoughts and suggestions on safety protocols when it comes to pumping, trucking, equipment, ppe gear, etc through 20+ years being around the industry, and 16 years working.. I'd be happy to help in anyway I can. One of the biggest reasons I turned to your classes and took a chance on them is, I simply wasn't leaning anything from the education hours offered by different counties health departments. I once drove 2 hrs south to Columbus for a 7 hr class that ended up basically being a pitch meeting on aerations we were all very familiar with already (i.e. Norweco, Jett, Nayadic..) ... it simply felt like a waste of time. What I have liked, and continue to like- is a fresh perspective on areas I'm not familiar with. I always knew the breakdown of bacteria led to the release of gases that corrodes concrete on the inside of the tank, it's nice I can tell a customer what 4 gases those are now, all because of your classes! I took fleas, ticks, and mosquitos a few years back... The subject headline may not have the biggest draw to some people, but I learned a world of information on a subject I never considered or thought about- yet impacts me on a day to day basis (yet another reason for long sleeves and pants I mention while talking about PPE policy guidelines). From someone in the industry, I'd say fresh perspective on subject matter pertaining to things in any subject area that would or could impact the way we operate our business at the working, operating, or business level ... that's essentially what I look for personally with my education hours and why I keep coming back!

Feel free to reach out about any subject matter, questions, or ways I can be of use.

To a prosperous 2024!

kind regards,

-Adam

Kind regards
Dendra J. Best. Executive Director
Wastewater Education 501(c)3
<http://www.linkedin.com/in/wastewatereducation/>

Our Mission: To increase awareness that water quality is directly linked to the use of appropriate wastewater systems and their management. Water is Water - NOT waste!

Please remember we provide service across several Time Zones and a reply may be delayed.

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