

# Wastewater Operator CEUs for Your DEQ Online

## Courses and Participation

### **Course One: Account Registration**

Description: The Wastewater Operator Certification program will be transitioning in early March 2023 to a new cloud-based system called Your DEQ Online. This tutorial will provide a demonstration of how to register and set up an account in Your DEQ Online.

Video length: 45 minutes

Link: <https://www.youtube.com/watch?v=pu7rt1N1pHw>

### **Course Two: Applying for a Wastewater Operator Certificate**

Description: This tutorial will provide a demonstration of how to apply for a wastewater operator certificate in Your DEQ Online. Operators will see an overview of the application features, and there will be a walkthrough of the process for adding required documents, making a payment, and certifying and submitting to DEQ.

Video length: 15 minutes

Link: <https://www.youtube.com/watch?v=mjAHJWpalzE>

### **Course Three: Renewing or Reinstating a Wastewater Operator Certificate**

Description: This tutorial will provide a demonstration of how to renew or reinstate a wastewater operator certificate in Your DEQ Online. Operators will see an overview of the renewal and reinstatement application features, and there will be a walkthrough of the process for adding required CEU documents, making a payment, and certifying and submitting to DEQ.

Video length: 10 minutes

Link: <https://www.youtube.com/watch?v=MTEtaZHuJFs>

### **Activity: Create Your DEQ Online Account**

Description: After viewing the Account Registration tutorial, operators will register and set up their Your DEQ Online accounts to prepare to apply for, renew or reinstate a wastewater operator certificate.

Estimated activity length: 90 minutes

Link to Your DEQ Online portal login: <https://ordeq-edms-public.govonlinesaas.com/pub/login?web=1>

## To Receive Your CEU Certificate

Once you have completed the videos and the account registration activity, email [opcert@deq.oregon.gov](mailto:opcert@deq.oregon.gov) and indicate that you have completed the Your DEQ Online training sequence.

## Instructor Information

Instructor Name: Jessica Lorenz

Instructor Title: Application Training and Development Specialist, Oregon Department of Environmental Quality

Instructor Bio: Jessica Lorenz has over 15 years of experience working with organizations to promote learning and research. In her current role as a trainer for Oregon DEQ, she serves the regulated community by providing training, resources and outreach for Your DEQ Online. She has doctorate in education with a concentration in organizational leadership and development.